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## Manager VAS operations

Resume keywords summary: VAS, Operations, SMSC, MMSC, PSA, MAR, LOGICA, Acision, Huawei, IN, Prepaid

### Contact Information

Please log in to see the contact information!

### Work Experience

Experience level: 5-10 years

Profile/Cover Letter: Objective A challenging position in a dynamic organization where extensive experience and thorough product knowledge are required for network operations, implementation and rollout

#### Functional Summary

National Head of VAS operations team for PTML Pakistan, having more than 7 years experience in operations, deployment and optimization of IN and VAS systems from multiple vendors

Areas of expertise include operation and maintenance of, SMSC, MMSC, VAS and prepaid charging systems, provisioning systems, deployment of new services and platforms, configuration management, and team management. Possess excellent knowledge of higher level system design concerning SMSC, MMSC and VAS and IN platforms

Energetic and independent worker, with strong leadership abilities and interpersonal skills. A talent for analyzing problems and developing efficient and creative solutions. Highly proficient working under pressure

Experience July06 to Date Pak Telecom Mobile Limited (Ufone GSM) Pakistan

Designation Manager VAS Operations PTML Pakistan

Currently working as National Head of VAS Operations team. I manage complete two dedicated teams comprising of 10 persons my job profile is as follows

Managing 24/7 network operations for PTML VAS systems and supervising all changes, testing and implementation on these systems

Fault Management and escalation on VAS systems, enforcing SLA with vendor

Ensuring stable system and database environment of VAS platforms which include HP-UX, SUN-SOLARIS, IBM-AIX

,HP-OPENVMS and TRU 64 Unix based systems

Coordinating with Planning and Marketing teams for Network Expansion and Rollout of new systems and services

Troubleshooting system related issues using debugging tools

Supervising service and subscriber migrations on VAS platforms

Acceptance of new hardware and new services deployed on VAS platforms

Scheduling and performing maintenance activities for projects and system upgrades

Implementation of new charging solutions and services based on marketing requirements

Optimizing systems using tools and KPI statistics to ensure that system performs within its planned design parameters

Generating reports and data for performance and capacity analysis

Dealing with Customer services dept to resolve customer related issues

Working closely with Finance and Revenue Assurance team to ensure timely creation of resources and minimizing revenue leakage

Designing SOPs for tasks and processes to improve efficiency of department

#### Product Experience

Acision short message service center (SMSC) NEXGEN 5.0,5.1,5.2 and signaling gateway based on CISCO ITP

Acision SMART+ MMSC 2.2,2.3 Multimedia message center

Acision Pre-delivery Service Agent (PSA) 3.4, 4.0 platform used for billing purposes for both SMS and MMS

Acision Message Application Router (SMPP Gateway), and CMS (monitoring system)

LogicaCMG short message service center (SMSC) Release 2700

LogicaCMG Recharge Card Validation System(RCVS)

Acision Business Tools reporting server 3.2 and Intellistage server used to generate stats and reports for SMSC, RCVS and PSA

Openmind Traffic Control SMS Router ( SMS Anti Spam and advanced messaging platform)

MCTel ADD/ADC platform for automatic subscription of GPRS/MMS via OTA

Opencode USSD Center to manage all VAS services through a single interface

Unified Communications Collect Call system for B party based call charging

Huawei Technologies TELLIN Intelligent Networks platform which is running on IBM-AIX P series servers and Huawei Technologies

CC08 AIP and URP which is Huawei IP (IVR)

Huawei USAU signaling gateway which is used for IP to SS7 conversion and works with both TDM and IP based transmission backbones  
Huawei MTServer SMSC and Huawei Infox gateway  
Huawei VC (voucher center) and EVC (electronic voucher center) platform  
Huawei CGW platform which is used for charging of prepaid GPRS and services  
Huawei CRBT URP platform used for caller ring back tone services and IVR  
Huawei I Manager I2000 network management system and reporting client  
Nortel SERVICEBUILDER Intelligent Networks (IN) platform consisting of HP K and D Class multiprocessor servers, and Periphonics and HP Telepace IP (IVR) systems

#### Professional Training

LogicaCMG NEXGEN SMSC 5.0 operator training in Islamabad  
LogicaCMG PSA 3.4operator training in Islamabad  
LogicaCMG MMSC operator training for SMARTPLUS MMSC rel. 2.3  
LogicaCMG Telepath SMSC REL2700 operator training  
Huawei TELLIN-WIN SCP/SMS Engineer Advanced Training conducted at Huawei Training Center in Shenzhen, China  
Huawei AIP Engineer Training conducted at Huawei Training Center in Shenzhen, China  
Huawei iManager I2000 Engineer Training conducted at Huawei Training Center in Shenzhen, China  
TELLIN-WIN SCP/SMS and C&C08 AIP Engineer Training in Islamabad  
Nortel Networks Prepaid service Provisioning Training.  
Nortel Networks VPN service Provisioning Training.  
Nortel GPRS GP01 training with Nortel Networks in Islamabad  
Stealeus SMS Welcome training in Islamabad

Education 1998-2002 GIK Institute of Engg. Sciences & Technology Topi, Pakistan  
BE Electrical and Electronics Engineering

#### Software and Application skills

HP UNIX, SUN SOLARIS, IBM AIX, HP OPENVMS, COMPAQ TRU64 UNIX, LINUX and WINDOWS operating systems  
Microsoft Office Outlook, Microsoft Word, Excel, Power Point

#### Languages Spoken

Fluent in English, Pashto , Urdu and conversant in Italian

Employer: PTML Pakistan

Job Title: Manager VAS Operations

Start 07/2002  
Month/Year:

End Current  
Month/Year:

City: Islamabad

Country: Pakistan

Description: Currently working as National Head of VAS Operations team. I manage complete two dedicated teams comprising of 10 persons; my job profile is as follows:

- Managing 24/7 network operations for PTML VAS systems and supervising all changes, testing and implementation on these systems
- Fault Management and escalation on VAS systems, enforcing SLA with vendor
- Ensuring stable system and database environment of VAS platforms which include HP-UX, SUN-SOLARIS, IBM-AIX ,HP-OPENVMS and TRU 64 Unix based systems
- Coordinating with Planning and Marketing teams for Network Expansion and Rollout of new systems and services
- Troubleshooting system related issues using debugging tools
- Supervising service and subscriber migrations on VAS platforms
- Acceptance of new hardware and new services deployed on VAS platforms
- Scheduling and performing maintenance activities for projects and system upgrades
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## Background and Experience

Education Level: Bachelor's Degree  
School Name: GIK Institute of Engineering Sciences and Technology  
Major: Communications Systems  
City: Swabi  
Country: Pakistan  
Graduation Date: 01/05/2002  
Description: B.E in Elctronics Engineering with major in Communications Systems

## Languages

Language	Level
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English	Fluent
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## Job Preferences

Job Category: Manager Telecom & Mobile Jobs  
Job Type: Any Job Type  
Job Status: Flexible  
Desired Salary: \$0 Unspecified  
Desired Location: Not Specified  
Willing to Relocate: Yes

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